

- > Learning new skills 3
- > Helping to provide a valuable contribution to the community 3
- > Keeping the library going 2
- > Getting to know regular customers 2
- > Working with books 2
- > Being useful 2
- > Always something interesting going on
- > Challenge of something different
- > Trying to help people
- > Sharing
- > Helping with displays
- > Quiet time
- > Finding out what services are available

8) What do you least enjoy about volunteering at the library?

- > Too few customers/quiet periods 12
- > Being inside on a sunny day
- > Computers playing up
- > When I can't solve a problem
- > Lack of parking

9) Have you any suggestions as to how we could increase footfall in the library?

- > Bingo/Chess club/ Scrabble club/ Beetle Drive/ Quiz Night/Poetry Night/ Cake Club/ Computer Sessions/ Art Exhibition
- > Word of mouth
- > Advertise our book sales in more places e.g. Bosworth Hall
- > Tourist information 2
- > Notice board near road
- > Change opening hours to later in the afternoon 3:30 to 6:30
- > Visiting authors
- > Continue to have events and be proactive in the community.
- > Promote opportunities for groups to have meetings
- > New pathway will increase footfall
- > Extra information on opening times notice
- > Signs in the square towards the library

10) Are there any additional services we should be offering as a community library?

- > Slide Projection Service/ Tool Borrowing Service
- > Sale and return scheme for travel guides like Lonely Planet
- > Open mike poetry readings
- > Book Club
- > Post Office
- > Community jigsaw available for users to add to during their visit

11) Is there any training or information that you would like to receive about working at the library?

- > Refresher on IT benefits available/ using public computers 4
- > Refresher on the situations we don't come across very often
- > Information sheet/training on summer children's reading scheme
- > How to use the photocopier 2

12) Which is the best way to pass on information to volunteers ?

group meeting/one to one/newsletter/document/email/other
6 4 18 0 13 2 (3 Rings)

13) If you are not currently a session leader would you be interested in becoming one? Yes/No
1 / 16

14) What improvements would you make to the library?

- > Offer tea/coffee and the daily newspapers
- > Opening hours
- > More than one stool behind the counter
- > More shelving
- > Move the leaflets from the counter to a suitable rack
- > Elderly people confuse large print and for sale books
- > More books

15) Would you be interested in joining any of the current working groups supporting MBCL?
Please circle any that you be interested in being contacted about.

Displays 1 Children's Reading 1 Fundraising 2
Tourism 5 Building Maintenance 1

16) Finally is there anything else that you would like the Trustees to know?

- > Thanks to the trustees for all their hard work and dedication
- > Very quiet Thursday Evening would another day be better for a late opening
- > I think the displays and look of the library is very attractive and welcoming
- > There may be retired lonely villagers who would perhaps like to get together for board game sessions
- > Do we always need 3 people for every session when it is quiet 2
- > Analyse the hourly footfall over a period of time and review opening hours
- > Thoroughly enjoy my involvement
- > You are doing an amazing job – respect to you all
- > Thank you for all your hard work
- > Well done!